

Tuesday, September 20, 2011 | Marriott Hunt Valley Inn | Baltimore, MD

	HUNT VALLEY BALLROO	OM
7:00 am - 8:30 am	Registration	
8:30 am - 9:00 am	Welcome/Introduction	
0.00 a	Keynote Address - Jonathan Blum, Deputy Administrator and Director, Center for Medicare	
9:00 am - 9:45 am	New Annual Election Period Timing & Other Related Enrollment Periods	
	Patty Helphenstine, Director, Division of Enrollment & Eligibility Policy	
9:45 am – 10:30 am		
	 Cynthia Tudor, Director, Medicare Drug Benefit and C&D Data Group Liz Goldstein, Director, Division of Consumer Assessment and Plan Performance Vikki Oates, Director, Division of Clinical and Operational Performance, Medicare Drug Benefit and C&D Data Group 	
10:30 am – 10:45 am	MORNING BREAK	
10:45 am – 11:45 am	Marketing, Surveillance & Compliance • Christine Reinhard, Division of Surveillance, Compliance, and Marketing	
11:45 am – 12:45 pm	Part D – IRMAA/Reinstatement for Good Cause • Patty Helphenstine, Director, Division of Enrollment & Eligibility Policy • Roslyn Thomas, Health Insurance Specialist, Division of Enrollment & Eligibility Policy	
12:45 pm – 1:45 pm	LUNCH BREAK	
	PLENARY SESSION HUNT VALLEY	BREAKOUT SESSIONS MARYLAND 1 - 4
1:45 pm – 2:30 pm	End of Year Transition & Systems Activity	HPMS Training
	Randy Brauer, Director, Division of Prospective Payment	Tim Hoogerwerf, Senior Analyst, Health Plan Management System
2:30 pm - 3:15 pm	Quality Improvement Strategy for the	MAPD Help Desk 101
	 Medicare Advantage Program Dr. Marsha Davenport, Chief Medical Officer, Medicare Drug and Health Plan Contract Administration Group 	Randy Brauer, Director, Division of Prospective Payment
3:15 pm – 3:30 pm	AFTERNOON BREAK	
3:30 pm - 4:30 pm	Changes in the Enrollment Chapters	Retroactive Processing Contractor (RPC)
	Jim Canavan, Health Insurance Specialist, Division of Enrollment & Eligibility Policy	-CMS Listening Session Randy Brauer and Team (feedback and surgestions for CMS)
4:30 pm – 5:15 pm	One Third Financial Audits	(feedback and suggestions for CMS) MARx Reports – CMS Listening Session
	 Tanette Downs, Director, Division of Capitated Plan Audits Tawanda Holmes, Director, Division of Compliance Policy & Operations 	Randy Brauer and Team (feedback and suggestions for CMS)
5:15 pm – 5:30 pm	PLENARY CLOSING SESSION	